

Uniden®

DSS7960+1
Owner's Manual

OWNER'S MANUAL

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Welcome

Thank you for purchasing a Uniden Multi-Handset phone.

Note: Illustrations in this manual are used for explanation purposes. Some illustrations in this manual may differ from the actual unit.

Terminology used in this Manual

Standby	The handset and the base are not in use. If the handset is on the cradle or [/flash] or [⏏] on the handset is not pressed, the LINE1 or LINE2 soft key is not pressed, or [⏏] on the base is not pressed, no line has been activated. No dial tone is present.
CID	Caller ID is available from your Telephone provider and is offered to users on a subscription basis. With this service and a display on your cordless phone, you will be able to see the incoming caller information such as name and phone number.
CID/CW or CIDCW	Caller ID with Call Waiting* is available by subscription from your Telephone provider. With this service, you will be able to view incoming caller information while on a call with another user. This will allow you the ability to select to talk to this user and put your existing party on hold or make the decision to ring them back. *The Caller ID on Call Waiting service is currently unavailable in NZ.
DirectLink	If you have accessory handsets on your system, you can use two handsets as 2-way radios.
Accessory or Extra Handsets	This phone system is expandable and will support a total of ten (10) handsets to one base. The accessory, or extra handset, is a handset that is compatible with this model.
Global settings	Apply to registered handsets and the base. If you change something under the global menu, you change it for all handsets and the base. Only one handset or the base can change global settings at a time, and you have to make sure the phone is not currently being used.
Station	Any handset or the base.
Talk	A telephone line has been activated on the handset or base, enabling a dial tone.

Product Overview

DSS7960+1 Features:

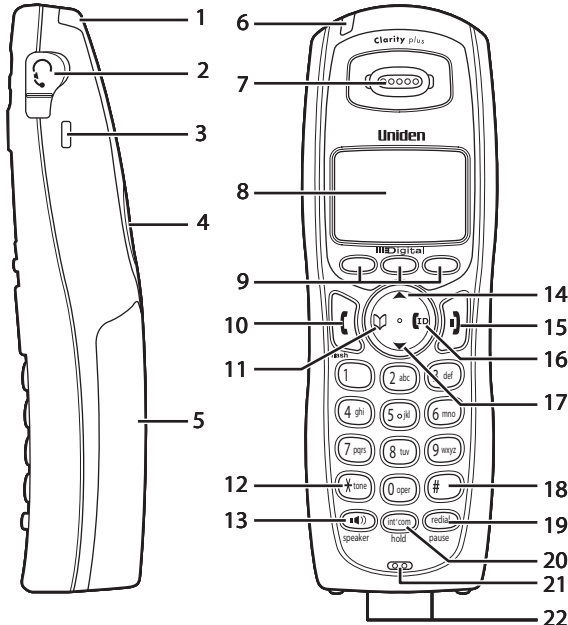
- 5.8GHz DSS Expandable System
- Two Line Operation
- Expands up to 10 Handsets
- Caller ID*
 - Caller ID on Call Waiting
 - Name Tag (POP ID)
 - Distinctive Ring
- Base Keypad
- Advanced Phonebook Features:
 - Store Up to 100 Names for each station
 - Store Up to 2 Numbers per Name (200 #'s Total)
 - Alphabetical Search
 - Distinctive Handset Ring by Party
 - Transfer Single Listing or Entire Phonebook
- DirectLink™
- Room/Baby Monitoring
- Speakerphones on Base & Handset
- 20 Handset Ringer Options on Handset (10 Tones/10 Melodies)
- 10 Speed Dial Locations
- Last 3 Number Redial
- Call Transfer
- Conferencing
- Intercom
- Line 1 and Line 2 Displays

* Caller ID, Name Tag, Distinctive Ring features require subscription to the Caller Display service from your network supplier. A fee normally applies for this. The Caller ID on Call Waiting service is currently unavailable in New Zealand.

DSS7960+1 - Parts of the Phone

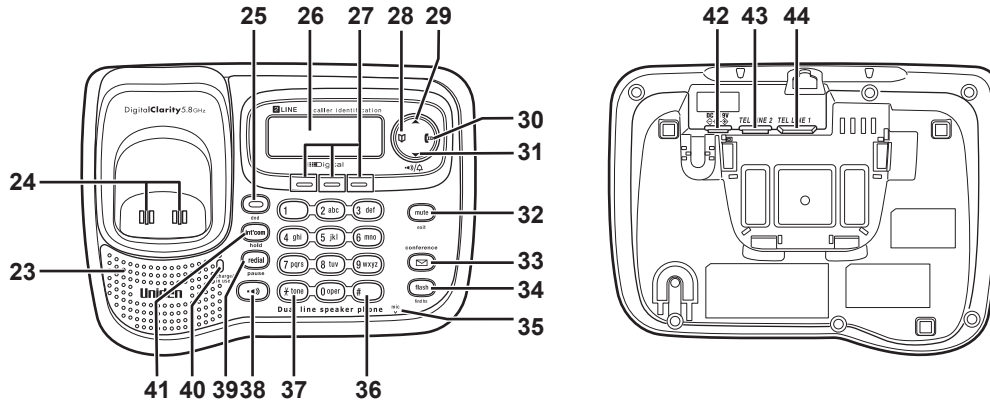
The following illustrations show you all of the different parts of your phone.

Handset



1. Handset Antenna
2. Headset Jack Cover
3. Beltclip Hole
4. Speakerphone Speaker and Ringer
5. Handset Battery Compartment
6. New Message LED
7. Handset Earpiece
8. LCD Display
9. Soft keys
10. **[/flash]** key (talk/flash)
11. **[☎]** key (phonebook)
12. **[*tone]** key
13. **[☎]** key (speaker)
14. **[▲]** key (up)
15. **[⏏]** key (end call)
16. **[☎]** key (caller ID)
17. **[▼]** key (down)
18. **[#]** key
19. **[redial/pause]** key
20. **[int'com/hold]** key (intercom/hold)
21. Handset Microphone
22. Handset Charging Contacts

Base










- | | |
|--|---|
| <ul style="list-style-type: none"> 23. Base Speaker 24. Base Charging Contacts 25. [dnd] key (do not disturb) and LED 26. Base LCD 27. Soft Keys 28. [☑] key (phonebook) 29. [▲] key (up) 30. [ID] key (caller ID) 31. [▼] key (down) 32. [mute/exit] key 33. [conference/mess] key (conference/message) | <ul style="list-style-type: none"> 34. [flash/find hs] key 35. Base Microphone 36. [#] key 37. [*tone] key 38. [••] key (speaker) and speaker LED 39. [redial/pause] key 40. charge/in use LED 41. [int'com/hold] key (intercom) 42. DC IN 9V Jack 43. TEL LINE 2 Jack 44. TEL LINE 1/2 Jack |
|--|---|

Using the Interface

Reading the Handset Display

The handset display uses icons to tell you the status of your phone. The table below lists the icons and what they mean.

Icon	Status	Description
	Talk	The privacy icon appears when Privacy mode is turned on.
	Talk	The mute icon appears when you mute the handset.
	Talk	The speaker icon appears when the handset speakerphone is in use.
	Talk	This icon appears when T-coil mode is turned on.
	Standby	The ringer off icon indicates that the ringer is turned off.
	Standby/Talk	The battery icon indicates the handset battery status: empty, low, medium, and full.
	Standby/Talk	The Line icon indicates the line in use or the line received a new Caller ID message (Line1 and/or Line2)

Reading the Base Display

The base display uses icons to tell you the status of your phone. The table below lists the icons and what they mean.

Icon	Status	Description
	Talk	The privacy icon appears when Privacy mode is turned on.
	Talk	The mute icon appears when you mute the base.
 L1: OFF L2: OFF	Standby	The ringer off icon appears only when the ringer for both Line 1 and Line 2 are turned off.
	Standby/Talk	The Line icon indicates the line in use or the line received a new Caller ID message (Line1 and/or Line2)

The Standby Screen

When the phone is in standby, the handset and base display shows the following items:

- Handset



- Ringer off icon (when the ringer is off)/ day of the week and time / battery icon
- Handset ID and Banner
- Number of new Caller ID calls received (If there are no new Caller ID messages, the Handset ID appears here.)

- Base



* Ringer Volume Level

- Day of the week and time
- envelope icon
- Number of new Caller ID calls received

* This icon changes depending on ringer volume level (High, low and off)

Using the Four-way Function Key

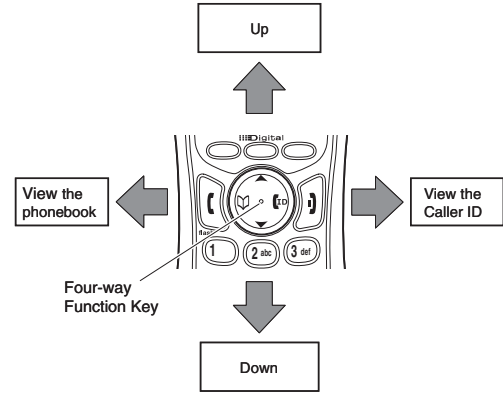
Your handset and the base have a four-way function key that allows you to move the cursor (or highlighted area) on the display and access the most commonly used features at the touch of a button. By moving this key to the left, you open the Phonebook. Move the key to the right to access Caller ID information. To use this four-way key, place your thumb over the key on the station and move to the four positions to get the feel of how it moves and operates.

Using the Handset and Base Menus

To open the menu, press the **MENU** soft key. Highlight the option you want by pressing the four-way function key. This will move the cursor; the option currently highlighted appears in reversed out text. Select the highlighted option by pressing the **OK** soft key. To exit the menu and return to standby, press **[*]** on the handset and **[mute/exit]** on the base.

If you do not press a key within 30 seconds, the phone will time out and exit the menu. When setting Date and Time, the time-out period is extended to two minutes.

Note: For Global Setup and DEREGISTRATION menu options, make sure the line is not in use and the handsets are within range of the base.



Entering Text from your Phone

You can use the number keypad on your handset or base to enter text by referring to the letters printed on each number key. When you press the number key in a text entry field, the phone displays the first letter printed on the number key. Press the number key twice to display the second letter and three times to display the third. Capital letters are displayed first, then lower case letters, then the number on the key.

If two letters in a row use the same number key, enter the first letter, then use **[right]** or **[left]** on the four-way function key to move the cursor to the next position to enter the second letter. For example, to enter Movies:

- 1) Press 6 once to enter M.
- 2) Use **[right]** on the four-way function key to move the cursor to the right.
- 3) Press 6 six times to enter o.
- 4) Press 8 six times to enter v.
- 5) Press 4 six times to enter i.
- 6) Press 3 five times to enter e.
- 7) Press 7 eight times to enter s.
- 8) Press the **OK** soft key to end your text entry.

	Number of times key is pressed								
keys	1	2	3	4	5	6	7	8	9
1	1								
2 abc	A	B	C	a	b	c	2		
3 def	D	E	F	d	e	f	3		
4 ghi	G	H	I	g	h	i	4		
5 jkl	J	K	L	j	k	l	5		
6 mno	M	N	O	m	n	o	6		
7 pqrs	P	Q	R	S	P	q	r	s	7
8 tuv	T	U	V	t	u	v	8		
9 wxyz	W	X	Y	Z	w	x	y	z	9
0 oper	&	<	>	<	>	/	(blank)	-	_
	.	,	#	?	!	@	'	"	*
	#	0							

If you make a mistake while entering a name, use **[right]** or **[left]** on the four-way function key to move the cursor to the incorrect character. Press the **DELETE** soft key to erase the wrong character, and then enter the correct character. To delete all characters, press and hold the **DELETE** soft key.

Installing the Phone

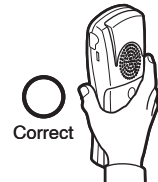
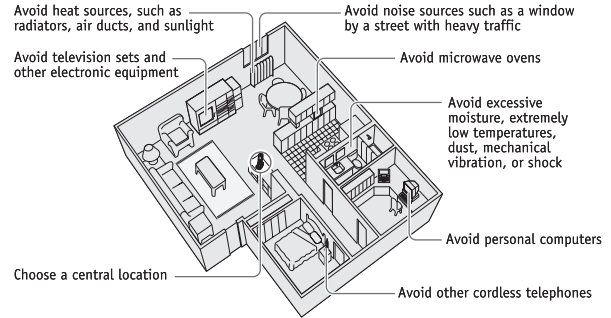
Choosing the Best Location

When choosing a location for your new phone, here are some important guidelines you should consider:

- The location should be close to both a phone jack and a continuous power outlet (one which is not connected to a switch).
- The base and handset should be kept away from sources of electrical noise such as motors, microwave ovens, and fluorescent lighting.
- For better reception, place the base as high as possible.
- The base should be placed in an open area for optimum range and reception.
- If your home has specially wired alarm equipment connected to a phone line, be sure that installing the system does not disable your alarm equipment. If you have questions about what will disable alarm equipment, contact your telephone company or a qualified installer.

Note: For maximum range:

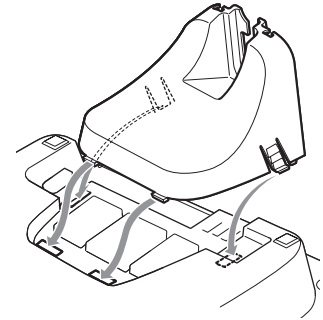
- Keep the antenna free of obstruction.
- When the handset is not in use, place the handset in an upright position.
- Do not hold the handset where you would block the signal.
- Metal and reinforced concrete may affect cordless telephone performance.



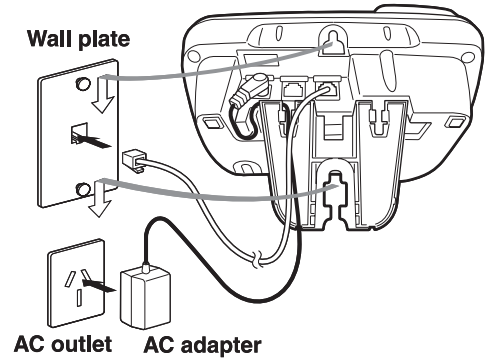
Wall Mounting the Base

This phone can be mounted on any standard wall plate.

- 1) Snap the wall mount adaptor into the notches on the base top.
- 2) Plug the AC adaptor into the DC IN 9V jack.
- 3) Wrap the AC adaptor cord inside the molded wiring channel as shown.
- 4) Plug the AC adaptor into a standard 240V AC wall outlet.
- 5) Plug the telephone line cord into the TEL LINE jack.
- 6) Plug the telephone line cord into the telephone outlet.
- 7) Align the mounting slots on the base with the mounting posts on the wall. Then push in and down until the phone is firmly seated.



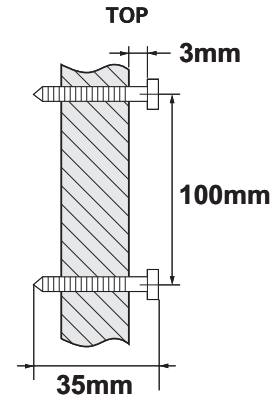
Note: DO NOT use an AC outlet controlled by a wall switch.



Direct Wall Mounting

If you don't have a standard wall plate, you can mount your phone directly to the wall. Before doing this, consider the following:

- Avoid electrical cables, pipes, or other items behind the mounting location that could cause a hazard when inserting screws into the wall.
 - Try to mount your phone within 1.5m of a working phone jack to avoid excessive wire lengths.
 - Make sure the wall material is capable of supporting the weight of the base and handset.
 - Use #10 screws with a minimum length of 35mm, with anchoring devices suitable for the wall material where the base unit will be placed.
- 1) Insert two mounting screws into the wall, using the appropriate anchoring device, 100mm apart. Allow about 3mm between the wall and screw heads for mounting the phone.
 - 2) Refer to the steps on page 14 to complete the mounting process.

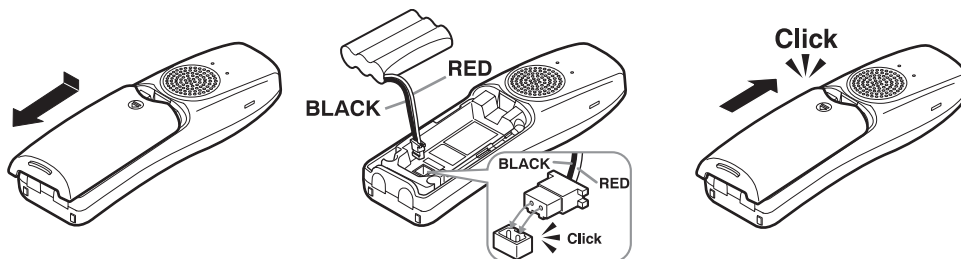


Installing the Rechargeable Battery

Use only the Uniden BT-446 rechargeable battery pack supplied with your cordless telephone.

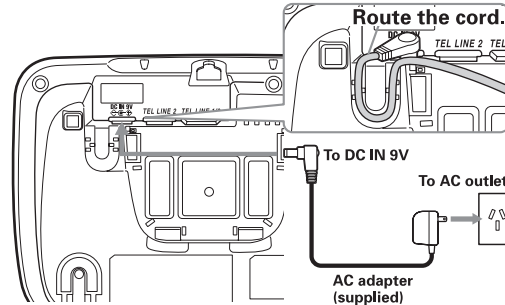
Follow the steps below to install a battery:

- 1) Press in on the handset battery case cover (use the finger indentation for a better grip) and slide the cover downward to remove.
- 2) Plug the battery cable into the battery jack. Be sure to match the red and black wires to the label near the jack. The cable should snap into place. Gently pull on the battery cable. If the battery connector comes loose, try connecting again until the battery snaps into place.
- 3) Place the battery case cover back on the handset and slide it upwards until it clicks into place.



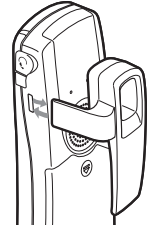
Connecting the Base and Charging the Handset

- 1) Connect the AC adaptor to the DC IN 9V jack.
- 2) Connect the AC adaptor to a continuous power supply (i.e., an outlet that is not controlled by a switch).
- 3) Close the handset and place it in the base with the LCD screen facing forward.
- 4) Make sure that the charge/in use LED illuminates. If the LED does not illuminate, check to see that the AC adaptor is plugged in and the handset makes good contact with the base charging contacts.
- 5) Charge your handset at least 15-20 hours before plugging into the phone line.



Installing the Belt Clip

- 1) Line up the holes on each side of the handset. To attach the belt clip, insert into the holes on each side of the handset. Press down until it clicks.
- 2) To remove the belt clip, pull either side of the belt clip to release the tabs from the holes.

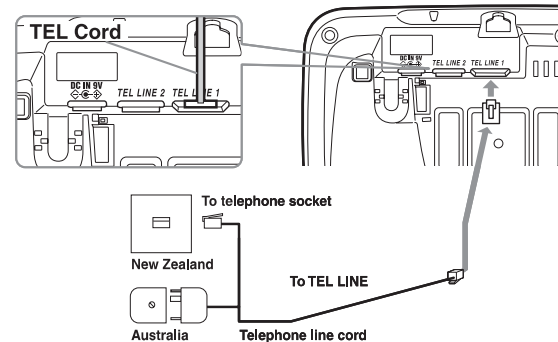


Connecting to the Phone Line

Once the handset battery pack is fully charged, connect the telephone line cord to the TEL LINE 1 jack and to a telephone wall jack.

For 2 line subscriptions,

- Connect one telephone line cord to the TEL LINE 1 jack and to the telephone wall jack for line 1. Connect the second telephone line cord to the TEL LINE 2 jack and to the telephone wall jack for line 2.
- If the two phone lines are on one modular wall jack then an optional adaptor can be used to connect the two line cords.



High Speed Internet

If your phone line(s) also have High Speed Internet please ensure you are using an approved line filter(s) before connecting the telephone cord(s).

Testing the connection

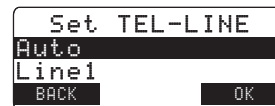
To test your connection, try making a call. If your call connects, the settings are fine. If your call does not connect, check the following:

- 1) Check the AC adaptor cord. Make sure it is securely connected to the DC IN connector and to a standard AC power outlet.
- 2) Check to make sure the battery is fully charged. (If you don't see the "battery full" icon, check to make sure the battery is properly connected.)
- 3) Change dial mode (instructions on page 20).

Selecting a Telephone Line



TEL-LINE allows you to set the default telephone line. The line you select will be used when you make a call. If you select Auto, the phone will default to whichever line is currently free.

- 1) Press the **MENU** soft key. Select the HANDSET SETUP or BASE SETUP menu, and then the SET TEL-LINE submenu.
- 2) Move the cursor to select AUTO, LINE1, or LINE2.
- 3) Press the **OK** soft key. You will hear a confirmation tone.

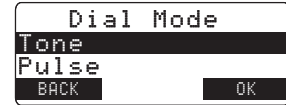


Changing the Dial Mode (Australian Model Only)

Your phone can communicate with the telephone network in two different ways: tone dialing or pulse dialing. These days, most phone networks use a method called tone dialing, so your phone comes programmed for tone dialing. If your phone company uses pulse dialing, you will need to change your phone's dial mode. If you cannot connect to the telephone network, please follow the steps below to modify your phone's settings:

- 1) Press the **MENU** soft key. Select the GLOBAL SETUP menu, and then the DIAL MODE submenu.
- 2) Move the cursor to select  or . Press the **OK** soft key.
- 3) Move the cursor to select PULSE. (The initial setting is Tone).
- 4) Press the **OK** soft key. You will hear a confirmation tone.

If you ever need to change the dial mode back to Tone, follow the same procedure, but select TONE in step 3.

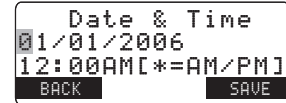


Basic Setup

Setting the Date and Time

To change the date and time shown in the display, follow the steps listed below.

Note: If you don't press any keys for two minutes when setting the date and time, the phone will exit the menu.



- 1) Press the **MENU** soft key. Select the GLOBAL SETUP menu, and then the DATE & TIME submenu.
- 2) Move the cursor to the date, month, year, hours, and minutes.
To change, press the number keypad.
- 3) To select AM or PM, press [***tone**], then press the **SAVE** soft key. You will hear a confirmation tone.

Activating Caller ID on Call Waiting

Your phone supports Caller ID on Call Waiting (CIDCW), so you can see the name and number of someone who calls when you're already on the line. You'll need to subscribe to these features with your phone company before you can use them. To let your phone support these features, follow the steps below:

- 1) Press the **MENU** soft key. Select the GLOBAL SETUP menu, and then the CIDCW submenu.
- 2) Move the cursor to select **11** or **12**. Press the **OK** soft key.
- 3) Move the cursor to select ON or OFF.
- 4) Press the **OK** soft key. You will hear a confirmation tone.

Activating Distinctive Ring (Handset only)

Distinctive Ring allows you to assign a designated ring tone to a stored phonebook number. When a call is received and the Caller ID* information matches the information in one of the phonebook memory locations, the phone uses the distinctive ring assigned to that particular Caller. You can assign distinctive rings to multiple phonebook memory locations.

*The Caller ID service from your network supplier is required for this feature to work.

To turn on distinctive ring, follow these steps:

- 1) Press the **MENU** soft key. Select the HANDSET SETUP menu, and then the DISTINCTIVE RING submenu.
- 2) Move the cursor to select ON or OFF.
- 3) Press the **OK** soft key. You will hear a confirmation tone

Name Tag

Name Tagging works with the caller display number from Caller ID. You'll need to subscribe to the Caller ID feature with your phone company for Name Tagging to work.

When the phone rings, the received caller display number is compared to numbers stored in the phonebook. If there is a match then any name stored with the phonebook number will be displayed. To change the Name Tagging setting, follow the steps listed below.

- 1) Press the MENU soft key. Select the GLOBAL SETUP and then the NAME TAG submenu.
- 2) Move the cursor to select ON or OFF.
- 3) Press the OK soft key. You will hear a confirmation tone.

Insert 0

This feature adds “0” or “00” at the beginning of the number received from Caller ID. The default setting for New Zealand is ON. The default setting for Australia is OFF. To change the Name Tagging setting, follow the steps listed below.

- 1) Press the **MENU** soft key. Select the GLOBAL SETUP menu, and then the INSERT 0 submenu.
- 2) Move the cursor to select ON or OFF.
- 3) Press the **OK** soft key. You will hear a confirmation tone.

Activating the Key Touch Tone

Key Touch Tone is the tone your keypad makes when keys are pressed. You can turn this tone on or off.

- 1) Press the **MENU** soft key. Select the HANDSET SETUP or BASE SETUP menu, and then the KEY TOUCH TONE submenu.
- 2) Move the cursor to select ON or OFF.
- 3) Press the **OK** soft key. You will hear a confirmation tone.



Adjusting the LCD contrast

Contrast adjusts the handset and base LCD brightness. Choose one from the 10 levels for optimum viewing.

- 1) Press the **MENU** soft key. Select the HANDSET SETUP or BASE SETUP menu, and then the LCD CONTRAST submenu.
- 2) Press [**▲/▼**] on the four-way function key to adjust the contrast of the display.
- 3) Press the **OK** soft key. You will hear a confirmation tone.



Setting up Voice Mail

If you subscribe to a voice mail service, you can use your phone to access your voice mailbox. The new message LED flashes whenever you have messages waiting in your voice mailbox. If you have programmed your access number into your phone, you can access your voice mail number from [☒/**conference**] on the base, or main menu from the handset. When you subscribe to the service, your voice mail provider provides you with the access number.

Programming One-Touch Voice Mail Access

You can program your voice mail access number so you can get your messages at the touch of a button. Your voice mail service provider will supply you with the access number. This number may be simply a phone number.

To edit the voice mail number, follow the steps below:

- 1) Press the **MENU** soft key. Select the HANDSET SETUP or BASE SETUP menu, and then the EDIT VOICE MAIL submenu.
- 2) Move the cursor to select **L1** or **L2**. Press the **OK** soft key.
- 3) Enter your personal access number (up to 20 digits).
- 4) If you need to have the phone wait before sending the next digits, press **[redial/pause]** on the handset or the **PAUSE** soft key on the base to insert a two-second pause in the dialing sequence. For a longer pause, press the key multiple times. A P appears in the display each time you press the key and each pause counts as one digit.
- 5) Press the **OK** soft key when you are finished.

Accessing the Voice Mail Number

From the Handset

- 1) Press the **MENU** soft key. Select the VOICE MAIL.
- 2) The line soft key (**LINE1** or **LINE2**) received a voice mail message flashes. Press the line soft key.

From the Base

- 1) Press **[☒/conference]**.
- 2) The line key (**LINE1** or **LINE2**) received a voice mail message flashes. Press the line soft key.

Resetting the Voice Message Waiting Indicator (Base Only)

When you receive a new voice mail message, the LED on the top of the handset flashes. In the event your message alert tone gets out of sync with your phone company's voice messaging system, you can reset back to its original "no messages waiting" state. To reset, follow the steps below:

- 1) Press the **MENU** soft key. Select the GLOBAL SETUP menu, and then the VMWI RESET submenu.
- 2) Move the cursor to select YES.
- 3) Press the **OK** soft key. You will hear a confirmation tone.

Adding Accessory Handsets

Your phone supports up to ten (10) handsets, including any handsets supplied with your phone. Accessory handsets do not need to be connected to a phone jack. You can now place a fully-featured cordless handset anywhere AC power is available to connect the handset charger.

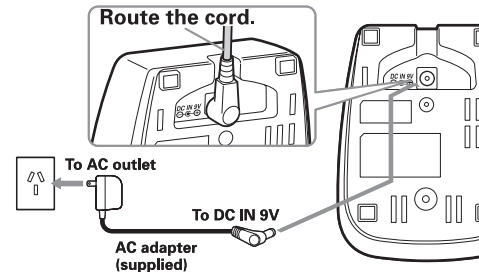
Compatible Handsets

Your phone is compatible with the following Uniden 5.8 GHz Digital Accessory Handsets: DSS7905 and DSS7805WP. (Please visit our website at www.uniden.com.au (for Australian Model) or www.uniden.co.nz (for New Zealand Model) for the most up-to-date list of compatible handsets). If you purchase an accessory or extra handset, you must register the handset to the original or main base before use. Accessory handsets will not operate until they are registered.

Charge the Accessory Handset

The handset is powered by a rechargeable battery pack. The battery recharges automatically when the handset is placed in the charger.

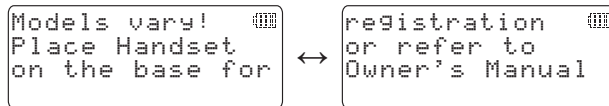
- 1) Connect the AC adaptor to the **DC IN 9V** jack and to a standard 240V AC wall outlet.
- 2) Set the charger on a desk or tabletop, and place the handset in the charger with the keypad facing forward.
- 3) Make sure that the **charge** LED illuminates. If the LED does not illuminate, check to see that the AC adaptor is plugged in and the handset makes good contact with the base charging contacts.
- 4) Charge the handset battery pack for at least 15-20 hours before using your new cordless telephone for the first time.



Registering DSS7905 Accessory or Extra Handsets

If you purchase an accessory handset, you need to register the handset before use. Only one handset can be registered at a time. Handsets supplied with the phone are registered to the base by the factory. When charged, pre-registered handsets display a handset ID number. Handsets that have not been registered display **MODELS VARY!** PLACE HANDSET ON THE BASE FOR REGISTRATION OR REFER TO OWNER'S MANUAL. (If an accessory handset has ever been registered to a base, you must reset the handset before you can register it to a new base. See Resetting Handsets on page 29.)

When you register an extra handset to the base, the handset ID will be assigned.



- 1) Before registering the **DSS7905** accessory or other extra handset, the battery pack **MUST** be charged for 15-20 hours.
- 2) Place the handset in the base charging cradle to begin registration.
- 3) While the handset is registering, **HANDSET REGISTERING** will appear in the LCD. When **REGISTRATION COMPLETE** is displayed; the handset has been registered to the base. If **REGISTRATION FAILED** appears, please try these steps again.

Registering DSS7805WP Compatible Handsets

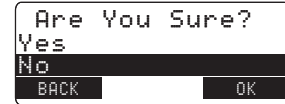
- 1) With the base in standby, press the **MENU** soft key.
- 2) Move the cursor to select **REGISTER HANDSET**. Press the **OK** soft key.
- 3) On the handset, press and hold **[#]** until you hear a beep.
- 4) While the handset is registering, **HANDSET REGISTERING** will appear in the LCD. When **REGISTRATION COMPLETE** is displayed; the handset has been registered to the base. If **REGISTRATION FAILED** appears, please try these steps again.



Resetting the Handsets

If you want to register a handset to a different base or replace a handset with another one, you must first clear the existing registration data. To clear, please follow these steps:

- 1) Press the **MENU** soft key. Select the DEREGISTRATION submenu.
- 2) ARE YOU SURE? appears. Move the cursor to select YES. Press the **OK** soft key.



To clear other handset information, please follow these steps:

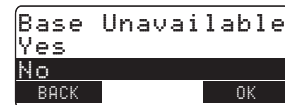
- 1) From the handset, press and hold **[*]** and **[#]** for more than 5 seconds. Select the DEREGISTER HS submenu.
- 2) Move the cursor to select the handset ID to be de-registered from the list, and then press the **OK** soft key.
- 3) DEREGISTER HS appears. Move the cursor to select YES. Press the **OK** soft key.
- 4) ARE YOU SURE? appears. Move the cursor to select YES, and then press the **OK** soft key. You will hear a confirmation tone.



Base Unavailable (Handset Only)

To clear the base registration data in the handset, please follow these steps:

- 1) Press and hold **[*]** and **[#]** for more than 5 seconds. Select the BASE UNAVAILABLE submenu.
- 2) BASE UNAVAILABLE appears. Move the cursor to select YES, and then press the **OK** soft key.
- 3) ARE YOU SURE? appears. Move the cursor to select YES. Press the **OK** soft key.



Setting up the Phonebook

Your phone allows you to store up to 2 numbers per name and up to 100 names in your phonebook in the handset and base. Your phone shares memory between your phonebook and CID entries. Once you store 100 phonebook entries, CID information will not be stored and will only display at time of new incoming calls. When Phonebook entries are full, you will hear a beep and MEMORY FULL appears. You cannot store any additional names and numbers unless you delete some of the existing ones.

You can also use the Phonebook or speed dial locations to store a group of numbers (up to 32 digits) that you may need to enter once your call connects. This is referred to as Chain Dialing.

Creating Phonebook Entries

To store names and numbers in your Phonebook, please follow these steps:

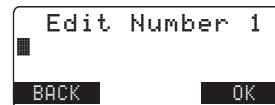
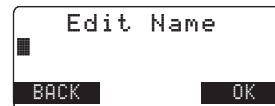
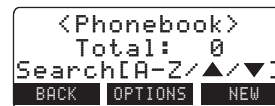
- 1) When the phone is in standby mode, press [M] (on the left side of the four-way key).
- 2) To create a new phonebook entry, press the **NEW** soft key. Edit Name appears.
- 3) **Enter the name for this entry (Edit Name).**

Use the keypad to enter a name for this entry; the name can contain up to 16 characters. (See page 12 for instructions on entering text.) If you do not want to enter a name for this entry, your phone will store this entry as No Name. Press the **OK** soft key when you are finished.

- 4) **Enter the number for this entry (Edit Number 1).**

Once you have stored a name, EDIT NUMBER 1 appears next. Use the number keypad, [right] or [left] on the four-way function key, or the **DELETE** soft key to enter the phone number 1; the phone number can contain up to 32 digits. If you need the phone to pause between digits when it's dialing (for example, to enter an extension or an access code), press [redial/pause] on the handset, or the **PAUSE** soft key on the base to insert a two-second pause. You will see a P in the display. You can also use more than one pause together if two seconds is not long enough. Each pause counts as one digit. Press the **OK** soft key when you are finished.

EDIT NUMBER 2 appears next. Use the same procedure when entering the phone number 1 to enter the phone number 2. Press the **OK** soft key when you are finished.



5) **Assign a distinctive ring tone for this entry (Distinctive Ring) (Handset only).**

You can attach a distinctive ring tone to each phonebook entry; the phone will use this ring tone when this person calls. Move the cursor to highlight one of the 20 different ring tone options. As you highlight each ring tone, you will hear a sample of that tone. When you hear the ring tone you want to use, press the **OK** soft key. If you do not want to use a distinctive ring tone for this phonebook entry, select the NO SELECTION option, and the phone will use your standard ring tone setting.



6) **Assign this entry to a Speed Dial number (Speed Dial).**

Your phone has 10 speed dial numbers, 0 to 9. Move the cursor to select the speed dial number you want to assign to this phonebook entry, and press the **OK** soft key. Select NO SELECTION if you do not want to assign this entry to a speed dial number.



7) You will hear a tone confirming that the new phonebook entry has been stored, and **DONE!** appears in the display.

Note: When the shared memory is full, the oldest Caller ID message is overwritten.

Finding a Phonebook Entry

Phonebook entries are stored in alphabetical order. To scroll through the phonebook, press **[M]** and then press **[▲]** or **[▼]** on the four-way function key. Press and hold **[▲]** or **[▼]** on the four-way function key to scroll through the display quickly. When viewing the phonebook entry, use the **[→]** soft key or **[right]** on the four-way function key to display the DIAL NUMBER 2. To show the distinctive ring and speed dial, press the **[→]** soft key or **[right]** on the four-way function key again.

You can also use the letters on the number keys to jump to a name that starts with that letter. Press **[M]** and a number key (**0, 2-9**) once for the first letter, twice for the second letter, and so on. The phonebook jumps to the first entry that begins with the letter you entered; you can then use **[▲]** or **[▼]** on the four-way function key to scroll to other entries. For example, to search for an entry beginning with the letter M, press **6** once.

To close the phonebook, press **[*]** on the handset or **[mute/exit]** on the base. If you are looking up a phonebook entry during a call and want to close the phonebook, press the **BACK** soft key instead of **[*]**.

Editing Phonebook Entries

- 1) Press **[M]** to open.
- 2) Use **[▲]** or **[▼]** on the four-way function key to scroll through the phonebook entries. When you come to the entry you want to edit, press the **OPTIONS** soft key.
- 3) Move the cursor to select EDIT SELECTION submenu. Press the **OK** soft key.
- 4) Follow the steps for Creating a Phonebook Entry on page 30. If you do not wish to change the information at any step, simply press the **OK** soft key to go to the next step.

Storing Caller ID or Redial Numbers in the Phonebook

You can store Caller ID records or redial numbers in the phonebook so you can use them later. Go to the Caller ID or redial list and select the number you want to store. (If the Caller ID information did not include the number, then you will not be able to store it.)

- 1) When the phone is in standby, press **[top]** (on the right side of the four-way key) to open the Caller ID list, or press **[redial/pause]** to open the redial list.
- 2) Use **[▲]** or **[▼]** on four-way function key to scroll through the Caller ID records or redial numbers. When you come to the information you want to store, press the **OPTIONS** soft key.
- 3) Move the cursor to select ADD TO PHONEBOOK. Select NEW ENTRY or STORE & EDIT to add an existing phonebook location. Press the **OK** soft key.
For the additional phone number, if the phone location is already full, THIS PERSON'S PHONE NUMBER MEMORY IS FULL. appears in the display. The number will not be stored.

Follow the steps for Creating Phonebook Entries on page 30.

Note:

- If the Caller ID message was received as a private or unknown number, or the message does not have the number, you cannot store the message in the phonebook. If it was received as private or unknown name, the message will be stored as <NO NAME>.
- If the memory is full, the oldest Caller ID message will be erased from the Caller ID list when you store a Caller ID message in the phonebook.

Erasing Phonebook Entries

You can erase individual phonebook entries or erase all the phonebook entries at once.

- 1) When the phone is in standby, press [M].
- 2) Use [▲] or [▼] on the four-way function key or the number keypad to select desired phonebook entry, then press the **OPTIONS** soft key.
- 3) Move the cursor to select DELETE SELECTION. Press the **OK** soft key.
- 4) ARE YOU SURE? appears in the display. Select YES, and then press the **OK** soft key.
- 5) You will hear a confirmation tone, and DELETED! appears in the display.



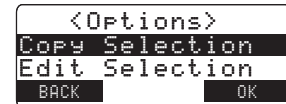
Deleting All Phonebook Entries

- 1) When the phone is in standby, press [M]. Press the **OPTIONS** soft key.
- 2) Move the cursor to select DELETE ALL, and press the **OK** soft key.
- 3) ARE YOU SURE? appears in the display. Select YES and then press the **OK** soft key. You will hear a confirmation tone, and DELETED! appears in the display.

Copying Phonebook Entries to another Station

You can transfer stored phonebook entries from one handset to another or handset to the base or from the base to a handset without having to re-enter names and numbers. You can transfer one phonebook entry at a time or all phonebook entries at once.

- 1) When the phone is in standby, press [M].
- 2) Use [▲] or [▼] on the four-way function key or the number keypad to select desired phonebook entry, then press the **OPTIONS** soft key.
- 3) Move the cursor to select COPY SELECTION. Press the **OK** soft key. TO WHICH UNIT? will appear.
- 4) Scroll through the list until the station you wish to copy listings to is highlighted. Press the **OK** soft key.



The phonebook entries will be transferred to the designated handset or the base. During the copy process, the receiving handset shows RECEIVING and the Banner name of the sending handset or base. When the transfer is completed, DONE! appears.

Copying all the phonebook entries at once:

- 1) When the phone is in standby, press [M]. Press the **OPTIONS** soft key.
- 2) Move the cursor to select COPY ALL. Press the **OK** soft key. TO WHICH UNIT? will appear.
- 3) Scroll through the list until the station you wish to copy listings to is highlighted. Press the **OK** soft key.
- 4) ARE YOU SURE? appears. Select YES or NO. Press the **OK** soft key.

The phonebook entries will be transferred to the designated handset or the base. During the copy process, the receiving handset shows RECEIVING and the Banner name of the sending handset or base. When the transfer is completed, DONE! appears.

Note:

- If your Phonebook contains 100 entries, you cannot store any new phonebook entries. You will hear a beep, and NOT ENOUGH MEMORY IN RECEIVING UNIT appears on the display.
- If the selected handset is out of range or data transfer is canceled, UNAVAILABLE appears in the display. Phonebook listings will not be transferred.

Customizing Your Phone

Changing the Cordless Handset Banner

Each cordless handset will display a banner name once it is registered to the base.

The default banner is Handset #1, Handset #2, etc. You can change the name of your phone displays by changing the banner display. If you have more than one handset, you can use the banner name to identify your handset during handset-to-handset functions like intercom and DirectLink. The banner lets you customize the name your handset displays. The name will be displayed on the LCD screen during Standby, Intercom, Intercom Hold, Room/Baby Monitor, and Copy Phonebook operations. The banner name will be displayed on the receiving handset as well.





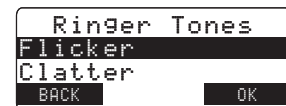
- 1) Press the **MENU** soft key.
- 2) Select the **HANDSET SETUP** menu, and then the **BANNER DISPLAY** submenu.
- 3) Use the keypad or the **DELETE** soft key to enter or edit the banner name. (See page 12 for detailed instructions on entering text.)
- 4) Press the **OK** soft key. You will hear a confirmation tone.

Selecting a Ring Tone (Handset only)

You may choose from 10 melodies or 10 tones for your phone's primary ring tone. Each station can use a different ring tone or melody. The available ring tones are listed below:

Melodies	Ringers
Beethoven's Symphony #9 [Beethoven9]	Flicker
For Elise [Elise]	Clatter
We Wish You A Merry Christmas [Merry- Xmas]	Soft Alert
Home Sweet Home [Hm Swt Hm]	Wake Up
Lorri Song #6 [Lorri Song]	Lighting Bug
When the Irish Eyes Are Smiling [Irish Eyes]	Bebop (Beep Boop)
Aura Lee	Tone Board
Let Me Call You Sweet Heart [Sweetheart]	Chirp
Waltzing Matilda [W MATILDA]	Party Clap
Old MacDonald [Old MacDId]	Reminder

- 1) Press the **MENU** soft key. Select the HANDSET SETUP menu, and then the RINGER TONES submenu.
- 2) Move the cursor to select  or . Press the **OK** soft key.
- 3) Move the cursor to highlight a ring tone. As each ring tone is highlighted, you will hear a sample of the ring tone.
- 4) When you hear the tone you want to use, press the **OK** soft key. You will hear a confirmation tone.



Activating AutoTalk (Handset only)

AutoTalk allows you to answer the phone simply by removing the handset from the cradle. You do not have to press any keys to answer the call.

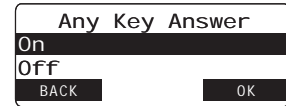
- 1) Press the **MENU** soft key
- 2) Select the HANDSET SETUP menu, and then the AUTOTALK submenu.
- 3) Select ON or OFF, and press the **OK** soft key. You will hear a confirmation tone.



Activating Any Key Answer (Handset only)

Any Key Answer allows you to answer the phone by pressing any key in the number keypad.

- 1) Press the **MENU** soft key.
- 2) Select the HANDSET SETUP menu, and then the ANY KEY ANSWER submenu.
- 3) Select ON or OFF, and then press the **OK** soft key. You will hear a confirmation tone.



Using your Phone

Two Line Operation

If you subscribe to two phone lines, those lines will be completely independent on your phone. For example, you can have one handset talking on Line 1 while another handset and the base unit participates in a 3-way conference on Line 2. You must have a 2-line subscription from your phone company to use the 2-line features.

	From the base speakerphone	From a cordless handset	From a handset speaker phone
Making a call	<ol style="list-style-type: none"> 1) Press [*0]. The phone will automatically select a free line. 2) Listen for the dial tone. 3) Dial the number. <p style="text-align: center;">OR</p> <ol style="list-style-type: none"> 1) Dial the Number. 2) Press [*0]. The phone will automatically select a free line. <p>To select a particular line, press the LINE1 or LINE2 soft key.</p>	<ol style="list-style-type: none"> 1) Remove the handset from the charging cradle. 2) Press [*flash]. The phone will automatically select a free line. 3) Listen for the dial tone. 4) Dial the number. <p style="text-align: center;">OR</p> <ol style="list-style-type: none"> 1) Remove the handset from the charging cradle. 2) Dial the number. 3) Press [*flash]. The phone will automatically select a free line. <p>To select a particular line, press the LINE1 or LINE2 soft key.</p>	<ol style="list-style-type: none"> 1) Remove the handset from the charging cradle. 2) Press [*0]. 3) Listen for the dial tone. 4) Dial the number. <p style="text-align: center;">OR</p> <ol style="list-style-type: none"> 1) Remove the handset from the charging cradle. 2) Dial the number. 3) Press [*0]. The phone will automatically select a free line. <p>To select a particular line, press the LINE1 or LINE2 soft key.</p>

	From the base speakerphone	From a cordless handset	From a handset speaker phone
Answering a call	1) Press [*0] or the soft key flashing (LINE1 or LINE2) .	1) Pick up the handset. (If AutoTalk is on, the phone will answer when you remove the handset from the charging cradle.) 2) Press [*flash] or the soft key flashing (LINE1 or LINE2) . If Any Key Answer is on, you can also press any key in the number keypad.	1) Pick up the handset. (If AutoTalk is on, the phone will answer when you remove the handset from the charging cradle.) 2) Press [*0] .
Hanging up	Press [*0] .	Press [*] .	Press [*] .

Note:

- If the line(s) is already in use, the base and all registered handsets that are not currently in use will display IN USE with the corresponding line icon.
- To have the phone select Line 1 or Line 2 instead of a free line, set the default telephone line (see page 19).
- During a call, if the other line receives a call, the line icon will flash.

Making a call from the Phonebook

- 1) When the phone is in standby, press **[M]** to open the phonebook.
- 2) Scroll through the list with the **[▼]** or **[▲]** on the four-way function key until you find the phonebook entry you want to call. (See Finding a Phonebook Entry on page 31).
- 3) Press the **OPTIONS** soft key.
- 4) Move the cursor to select CALL LINE1 or CALL LINE2. Press the **OK** soft key.

Or

- 1) Press **[/flash]** or **[*☎]** on the handset or **[*☎]** on the base. The phone will automatically select a free line. To select a particular line, press the **LINE1** or **LINE2** soft key.
- 2) Press **[M]** to open the phonebook.
- 3) Scroll through the list with the **[▼]** or **[▲]** on the four-way function key until you find the phonebook entry you want to call. (See Finding a Phonebook Entry on page 31).
- 4) Press the **DIAL** soft key to dial the number.

Making a call with Speed Dial

- 1) When the phone is in standby, press and hold the number key **[0]-[9]** until the assigned phonebook entry appears in the display.
- 2) Press **[/flash]** or **[*☎]** on the handset or **[*☎]** on the base to dial the number.
The phone will automatically select a free line.

To select a particular line: Press the **OPTIONS** soft key. Move the cursor to select CALL LINE1 or CALL LINE2. Press the **OK** soft key.

Switching to the Handset Speakerphone during a Call

To switch a normal call to the speakerphone, press **[*☎]** on the handset. To switch from a speakerphone call to a normal call, press **[*☎]** again on the handset.

Using Caller ID, Call Waiting and Redial Lists

If you subscribe to Caller ID from your phone company, your phone will show you the caller's phone number and name (if available) whenever a call comes in. If you subscribe to both Call Waiting and Caller ID, the phone also shows you the name and the number of any call that comes in while you are on the line.

Note:

- If you answer a call before the Caller ID message is received (for example, before the second ring), the Caller ID message will not appear.
- When the call is received via a Telephone Company that does not offer Caller ID service, the caller's phone number and name will not appear. (This includes some international calls.)
- When the call is from a PBX (Private Branch Exchange), the caller's phone number and name may not appear, but you may see a main company phone number for that PBX.

Using the Caller ID List

You can store up to 100 Caller ID numbers in each handset or the base. Your phone shares up to 100 memory entries between your Phonebook and Caller ID. Once you reach your maximum phonebook entries of 100, Caller ID information will not be stored (but it will still display when the call comes in).

To open the Caller ID list, press **[*][#]** (on the right side of the four-way key). The phone will show the total number of stored Caller ID records. Use **[▲]** or **[▼]** to scroll through the list, or enter a letter on the keypad to jump to the first Caller ID name that starts with that letter. To scroll quickly through the list, press and hold **[▲]** or **[▼]** on the four-way function key.

Note: The number of call from the same Caller ID appears next to the received time.

If you received 10 or more calls from the same Caller ID, * appears.

Once you review the new message, the number or * will disappear.

Making a call from a Caller ID Record

- 1) When the phone is in standby, press **[END]** (on the right side of the four-way key) to open the Caller ID list.
- 2) Use **[▲]** or **[▼]** to find the Caller ID record you want to dial.
- 3) Press **[*/flash]** or **[*☎]** on the handset or press **[*☎]** on the base to dial the number.
The phone will automatically select a free line. To select a particular line, press the **LINE1** or **LINE2** soft key.

Or

- 1) Press **[*/flash]** or **[*☎]** on the handset or press **[*☎]** on the base.
The phone will automatically select a free line. To select a particular line, press the **LINE1** or **LINE2** soft key.
- 2) Press **[END]** to open the Caller ID list.
- 3) Use **[▲]** or **[▼]** to find the Caller ID record you want to dial.
- 4) Press the **DIAL** soft key to dial the number.

Deleting Caller ID Numbers

To delete only one Caller ID number, go to the Caller ID list and select the number you want to delete.

Press the **OPTIONS** soft key. Select **DELETE SELECTION**. When the phone asks you to confirm, select **YES**.

To delete all the Caller ID numbers, go to the Caller ID list and press the **DELETE** soft key. Select **YES** when asked if you want to **DELETE ALL**.

Note: When you delete a Caller ID number, you delete it permanently.

Using Call Waiting

If you subscribe to Call Waiting service from your phone company, and a second call comes in when you are on the phone, a call waiting tone will sound. (If you subscribe to Caller ID on Call Waiting, the handset displays the name and phone number of the waiting call.)

For Australian Model:

Press **[*/flash]** and then **[2]** on the handset to accept the waiting call. The first caller is put on hold, and you will hear the new caller after a short pause. To return to the original caller, press **[*/flash]** and then **[2]** again.

For New Zealand Mode:

Press **[*/flash]** on the handset to accept the waiting call. The first caller is put on hold, and you will hear the new caller after a short pause. To return to the original caller, press **[*/flash]** again.

NOTE: You must subscribe through your telephone provider to receive Call Waiting services. Not all features are available in all areas.

Redialing a Number

You can quickly redial the last 3 numbers dialed on each handset and the base.

- 1) With the phone in standby, press **[redial/pause]** to open the redial list.
- 2) Use **[▲]** or **[▼]** to scroll through the redial list.
- 3) When you find the number you want to dial, press **[*/flash]** or **[*☎]** on the handset or press **[*☎]** on the base to dial the number. The phone will automatically select a free line. To select a particular line, press the **LINE1** or **LINE2** soft key.

Or

- 1) Press **[*/flash]** or **[*☎]** on the handset or press **[*☎]** on the base. The phone will automatically select a free line. To select a particular line, press the **LINE1** or **LINE2** soft key.
- 2) Press **[redial/pause]** to open the redial list.
- 3) Use **[▲]** or **[▼]** to scroll through the redial list.
- 4) Press the **DIAL** soft key to dial the number.

Note:

- Only the first 32 digits are retained in redial memory.
- If the redial memory is empty, you will hear a beep.

Deleting a Redial Record

If you want to delete a phone number from the redial list, follow the steps below:

- 1) With the phone in standby, press [**redial/pause**].
- 2) Use [**▲**] or [**▼**] to scroll through the redial list.
- 3) Press the **OPTIONS** soft key, and then select DELETE SELECTION. Press the **OK** soft key.
- 4) Move the cursor to select YES, and press the **OK** soft key. The redialed number is deleted.

Adjusting the Ringer, Earpiece and Speaker Volume

Adjusting the Ringer Volume

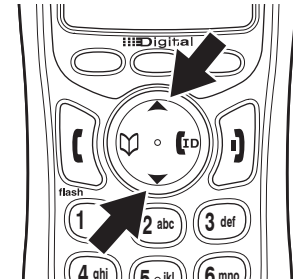
You can choose from three ringer volume settings on the handset and base (off, low, and high).

- 1) With the phone in standby, press [**▲**] or [**▼**] on the four-way function key.
- 2) Move the cursor to select LINE1 or LINE2. Press the **OK** soft key.
- 3) Press [**▲**] or [**▼**] on the four-way function key to adjust the ringer volume.

Adjusting the Earpiece and Speaker Volume

Ear speaker: You can choose from six volume levels for the earpiece speaker. To adjust the earpiece volume while on a call, press [**▲**] (to make it louder) or [**▼**] (to make it softer).

Speaker: You can choose from six volume levels for the handset and ten levels for the base speakerphone. To adjust the speaker volume while on a call, press [**▲**] (to make it louder) or [**▼**] (to make it softer).



T-coil (Handset only)

The T-coil feature, used by hearing aid users, reduces the magnetic noise interference generated by digital cordless phones. Individuals using hearing aides will turn off the hearing aid microphone to avoid interference issues and turn on T-coil. By toggling back and forth between T-coil on/off and the hearing aid microphone on/off, you can avoid excessive interference and hear clearly with the hearing aid device.

- 1) Press the **MENU** soft key.
- 2) Select the HANDSET SETUP menu, and then the T-COIL submenu.
- 3) Move the cursor to select ON or OFF.
- 4) Press the **OK** soft key. You will hear a confirmation tone.

Note: Using the T-coil feature may shorten your battery's talk time, please set to off when not using this feature.

Finding a Lost Handset

To locate a misplaced handset, press **[flash/find hs]** on the base when the phone is in standby. All registered handsets will beep for 60 seconds, and PAGING appears on the handset display. To cancel paging, press any key on the found handset or **[flash/find hs]** on the base.

Note: If the battery pack is completely drained, the handset will not beep when paged.

Using Hold, Conference and Transfer

Placing a Call on Hold

- 1) During a call, press **[int'com/hold]** to place the caller on hold. The line key (the **LINE1** or **LINE2** soft key) to be placed on hold will flash. The call will be put on hold.

Note: If you leave a caller on hold for more than ten seconds, the display screen will read, HOLD.

- 2) To return to the party on hold, press **[[/flash]** or **[*]]** on a handset or press **[*]]** on the base. Or press the corresponding line key (the **LINE1** or **LINE2** soft key). The phone will return to the holding party.

Note:

- You can only place a caller on hold for 5 minutes. Once 5 minutes has passed, that party's line will be disconnected and the phone will return to standby.
- While a call is on hold, Caller ID and Call Waiting cannot be received.

Conferencing

If you have more than one cordless handset, up to seven people can participate in a conference call. A seven-way conference call consists of outside Line 1 + outside Line 2 + base + four handsets. Only four handsets can participate in any conference call. You can easily join a call already in progress.

- 1) Press corresponding line key (the **LINE1** or **LINE2** soft key) to join the conference call.
- 2) To hang up, return the cordless handset to the cradle or press **[]]** on the handset or press **[*]]** on the base. The other party will still be connected to the call.


Conferencing with one outside line

To hold a conference call with one outside line, simply have the handsets or base join the call.

Conferencing with 2 outside lines

Follow the steps below to allow both outside lines to participate in a conference call:

- 1) During a call, press **[int'com/hold]** on the handset or base to put the first caller on hold.
- 2) Press the line key (**LINE1** or **LINE2** soft key) for a free line to make or answer a second call.

- 
- 3) When the second call is connected, press [☒ /**conference**] on the base. Or from the handset, press **MENU** soft key, and then select CONFERENCE to initiate a conference call.
 - 4) To disconnect a single caller, press the corresponding line key (**LINE1** or **LINE2** soft key) to place the caller you wish to keep speaking to on hold and then press [⏸] on the handset or [⏸] on the base to hang up the other caller. For example, to hang up Line 2 but leave Line 1 connected:
 - Press the **LINE2** soft key to put Line 1 on hold.
 - Press [⏸] on the handset or [⏸] on the base to hang up Line 2.
 - Press the **LINE1** soft key to take Line 1 off hold and continue the conversation.

To hang up both lines, press [⏸] on the handset (or [⏸] on the base).

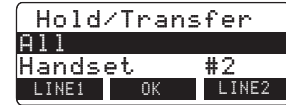
Transferring a Call

You can transfer a call from one station to another.

- 1) During a call, press **[int'com/hold]**. The line key (**LINE1** or **LINE2** soft key) to be placed on hold will flash. The Call will be put on hold.
- 2) Use **[▲]** or **[▼]** to select the station you want to transfer the call to, then press the **OK** soft key.

The call will automatically be placed on hold, and a paging tone sounds. To cancel the transfer, press **[/flash]** or **[*]]]** on the handset or press **[*]]]** on the base.

- 3) When another station accepts the transferred call, you will be disconnected. If you want to rejoin the call, press the line key (**LINE1** or **LINE2** soft key) again.



Answering a Transferred Call

When a station receives a call transfer, it sounds a paging tone and shows the ID of the station that is paging. To accept the call transfer:

- 1) Press **[/flash]**, **[int'com/hold]**, or the **ANSWER** soft key from the handset (or press **[*]]]**, **[int'com/hold]**, or the **ANSWER** soft key on the base).
- 2) After answering the page, if you want to accept the call and speak to the outside caller, press the corresponding soft key (**LINE1** or **LINE2**).

If you have multiple handsets, only the first handset to answer the transfer page will be connected to the call. If the transfer page is not picked up within one minute, the operation will be canceled.

Using Special Features

Do Not Disturb (All Calls)

DND allows you to mute the ringer of all registered handsets and the base. With the phone in standby, press and hold **[dnd]** on the base. You will hear a confirmation tone and the **dnd** LED illuminates. To cancel, press **[dnd]** again. You can also mute the ringer tone while the phone is ringing by pressing **[dnd]** on the base.


Muting the Ringer (One Call Only)

While a handset is ringing, press the **MUTE** soft key on the handset or base, or **[;]** on the handset or **[mute/exit]** on the base to mute the ringer for this call. The phone will ring again normally on the next call. (The handset must be off the cradle to mute the ringer.)


Muting the Microphone

Mute turns off the microphone so the caller can not hear you. The display shows the MUTE ON icon while the microphone is muted.

From the handset

- 1) While you are on a call, press the **MUTE** soft key.
- 2) MUTE ON will appear in the display for 2 seconds, but the  icon will appear and remain in the display until the feature is turned off.
- 3) To cancel muting, press the **MUTE** soft key again. MUTE OFF appears.

From the base


- 1) While you are on a call, press **[mute/exit]**.
- 2) MUTE ON will appear in the display for 2 seconds, but the  icon will appear and remain in the display until the feature is turned off.
- 3) To cancel muting, press **[mute/exit]** again. MUTE OFF appears.

Privacy Mode

If you don't want another station to interrupt you while on a call, you can turn on privacy mode. As long as your station is in privacy mode, other stations won't be able to join your call.


From the handset

While on a call, press the **PRIVACY** soft key.

PRIVACY MODE ON will appear in the display for 2 seconds, but the  icon will appear and remain in the display until the feature is turned off. Other stations will not be able to make a call and their display will list UNAVAILABLE.

To turn Privacy off, repeat the procedures listed above. PRIVACY MODE OFF appears.

From the base

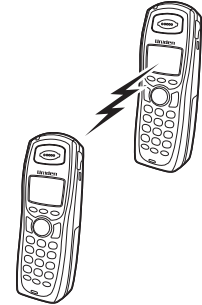
While on a call, press the **PRIVACY** soft key. PRIVACY MODE ON will appear in the display for 2 seconds, but the  icon will appear and remain in the display until the feature is turned off. Other stations will not be able to make a call and their display will list UNAVAILABLE. To turn Privacy off, press the **PRIVACY** soft key again. PRIVACY MODE OFF appears.

Using the DirectLink Feature

A pair of handsets (or two pairs of handsets at one time) can function as two-way radios. This feature is called DirectLink and will not interfere with the base's ability to make or receive telephone calls while in use. To activate, you must set both handsets to the DirectLink feature. While using this feature, these two handsets will not be able to make or receive normal phone calls until this operation is canceled; however, other handsets will function normally.

Note: If the party is out of range, OUT OF RANGE appears in the display and the operation will be canceled.

- 1) Press the **MENU** soft key and move the cursor to the DIRECTLINK MODE menu.
- 2) Press the **OK** soft key. The display shows TO ENTER DIRECTLINK MODE PRESS [ENTER].
- 3) Press the **ENTER** soft key. You will hear a confirmation tone, and DIRECTLINK MODE COMPLETE appears in the display.



Making a DirectLink Call

- 1) To call another handset with DirectLink, press the **DIRECTLINK** soft key.
- 2) Move the cursor to select the handset you want to call, and press the **OK** soft key. If the handset is out of range or not in DirectLink operation, the display shows OUT OF RANGE.
- 3) On the receiving handset, press the **ANSWER** soft key or **[/flash]**.

DirectLink	
Handset	#1
Handset	#2
BACK	OK

Exiting a DirectLink Call

To exit the DirectLink feature and return to standby, press the **CANCEL** soft key and then the **OK** soft key. DIRECTLINK MODE CANCEL appears in the display.

Intercom

Making an Intercom Page

You can use the intercom to talk to another station without using the phone line.

- 1) With the phone in standby, press **[int'com/hold]**.
- 2) Use **[▲]** or **[▼]** to select the handset or base you want to talk with, and then press the **OK** soft key. If you select ALL, all other handsets and base will be paged. An intercom tone sounds. To cancel intercom, press the CANCEL soft key.

Answering an Intercom Page

When the intercom page tone sounds, the display will show the ID of the station that is paging.



- 1) Press **[/flash]**, **[int'com/hold]**, or the **ANSWER** soft key on the handset. Or press a number key, **[*tone]**, or **[#]** (when Any Key Answer is enabled), or pick up the handset from the cradle (when AutoTalk is on). To answer with the base speakerphone, press **[int'com/hold]**, **[☎]**, or the **ANSWER** soft key on the base.
- 2) To hang up an intercom page, press the **END** soft key or **[j]** on either handset (or press the **END** soft key or **[int'com/hold]** on the base).

Note:

- If the party is busy, the handset returns to standby.
- If the party is out of range, the operation will be canceled.
- If you receive an outside or intercom call or page while selecting the other handset, the operation is canceled.
- If you do not select a handset within 30 seconds, the operation will be canceled.
- If the party does not answer within one minute, the operation is canceled.

Room/Baby Monitor

This feature allows you to monitor sounds in another room. Place a handset (or the base) in the room you wish to monitor; it will function as a microphone. Another handset (or the base) can be set to function as a remote speaker, allowing you to monitor sounds in the room.

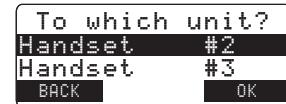
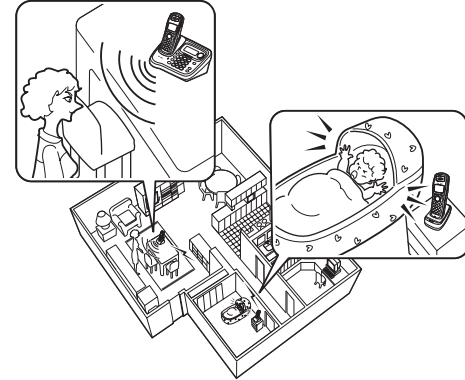
- 1) Press the **MENU** soft key and enter the Room Monitor menu. Press the **OK** soft key. TO WHICH UNIT? appears.
- 2) Select the handset or base you want to monitor by using [**▲**] or [**▼**].
- 3) Press the **OK** soft key. MONITORING appears on the handset or the base, and you hear sounds in the room where the handset or base is installed.
- 4) To turn off the Room Monitor, press the **END** soft key or [**⏏**] on either handset or return the handset to the cradle. (or press the **END** soft key on the base.)

If you want to prevent other handsets or the base from monitoring this station, press the **MENU** soft key on the handset or base. Select the HANDSET SETUP menu or the BASE SETUP menu, and then the ROOM MONITOR submenu. Select OFF and press the **OK** soft key.

Note:

Warning! The Baby monitor function is not a replacement for regularly checking the safety and security of children. The operating time is limited to the remaining charge of the battery and is not suitable for continuous overnight use.

- This feature only works when both handsets are within range of the base.
- If the party is out of range, the operation will be canceled.
- While a handset and the base are in Room/Baby Monitoring, they cannot be used to make or receive calls; however, other handsets can still make and receive calls normally.

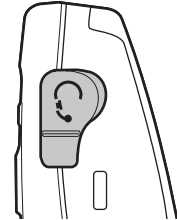


Tone Dialing Switch Over

If your telephone company requires pulse dialing, you can switch to tone dialing after the call connects. This feature is useful when you need tone dialing to use automated menu systems, such as telephone bank tellers, telephone prescription refills, customer support menus, etc. If your phone is set to pulse dialing, make your call normally. Once your call connects, press **[*/tone]** on the handset or base. Any digits you enter from then on will be sent as tone dialing. When this call ends, the phone automatically returns to pulse dialing.

Installing the Optional Headset

Your phone may be used with an optional headset. To use this feature, insert the headset plug into the headset jack on your cordless handset. Your phone is ready for hands-free conversations. Headsets may be purchased by visiting the customer support page at www.uniden.com.au (Australian model) or www.uniden.co.nz (New Zealand model).



Inuse Line Setup (Base only)



The Inuse Line Setup feature is only used in instances where you have multiple phones where users may pick up an extension while someone else is on the phone. Only in very rare instances where your phone system is not detecting that an extension phone is picked up will you ever need to change this feature. In most all situations, this feature will never need to be used or modified from the factory default setting of TYPE-A. There are three settings for this feature: TYPE-A, TYPE-B, or OFF.

You should only change this option when instructed to by customer service and when you are experiencing one of the following issues:

Issue	Problem	Resolution
When using an extension phone, "Line in Use" will not appear in the original handset display.	Your phone should detect when another extension phone is used.	Set the Inuse Line Setup to "TYPE-B" or visit Uniden's customer support page at www.uniden.com.au (Australian model) or www.uniden.co.nz (New Zealand model).
You place a caller on hold. You pick up an extension handset and finish your conversation. You hang up the call from your extension handset, but the original station where you placed the caller on hold does not release the line and therefore, thinks you still have a party on hold.	Your phone system is not detecting that the line was picked up and released.	Visit Uniden's customer support page at www.uniden.com.au (Australian model) or www.uniden.co.nz (New Zealand model).

Note: Do not set your Inuse Line Setup to OFF unless instructed to by a Uniden Customer Service Representative. If you set the Inuse Line Setup to OFF, your phone cannot detect the status of an extension phone while in use and will not operate correctly.

To change the settings do the following steps:

- 1) Press the **MENU** soft key on the base. Select the GLOBAL SETUP menu, and then the INUSE LINE SETUP submenu.
- 2) CHANGE ONLY IF INSTRUCTED BY CUSTOMER SERVICE appears. Press the **OK** soft key.
- 3) Move the cursor to select  or . Press the **OK** soft key.
- 4) Move the cursor to select TYPE-A, TYPE- B, or OFF.
Press the **OK** soft key. You will hear a confirmation tone.

Maintenance

Specifications

Operating Temperature	0° C to 50° C (32° F to 122° F)	
AC Adapter Part Number	Base: AAD-255	Charger: AAD-600S
Input Voltage	Base: 230V-240V AC, 50Hz	Charger: 230V-240V AC, 50Hz
Output Voltage	Base: 9V DC @ 400mA	Charger: 9V DC @210mA
Battery Part Number	BT-446	
Capacity	3.6V DC @ 800mAh	

Notes:

- Use only the supplied AC adaptor (AAD-255 for the Base and AAD-600S for any additional chargers).
- Do not use any other AC adapter.
- Do not place the power cord where it creates a trip hazard or where it could become chafed and create a fire or electrical hazard.
- Do not place the base in direct sunlight or subject it to high temperatures.

Battery Replacement and Handling

With average use, your phone's battery should last approximately one year. To order replacement batteries, please visit Uniden's customer support page at www.uniden.com.au (Australian model) or www.uniden.co.nz (New Zealand model).

Cleaning the Battery Contacts

To maintain a good charge, clean the charging contacts on the handset once a month. Dampen a cloth with plain water. Gently rub the damp cloth over the charging contacts until all visible dirt is removed. Dry the contacts thoroughly before returning the handset to the charging cradle.

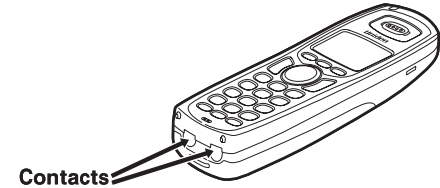
Caution: Do not use paint thinner, benzene, alcohol, or other chemical products. Doing so may discolor the surface of the telephone and damage the finish.

Warning

To avoid the risk of personal injury or property damage from fire or electrical shock, use only Uniden AAD-255 (9V@400mA) base adaptor, AAD-600S (9V@210mA) charger adaptor and Uniden BT-446 battery pack with your phone.

Caution:

- Use only the specified Uniden battery pack BT-446.
- Do not remove the batteries from the handset to charge them.
- Never throw the battery into a fire, disassemble, or heat them.
- Do not remove or damage the battery casing.
- A replacement Uniden adapter or battery may be purchased by visiting Uniden's customer support page at www.uniden.com.au (Australian model) or www.uniden.co.nz (New Zealand model).



- **Low Battery Alert**

When the battery pack is very low, the phone is programmed to eliminate functions in order to save power. When Low Battery appears in the display and the phone is in standby, none of the keys will operate. If you are on a call, complete your conversation as quickly as possible, and return the handset to the charging cradle.

The battery pack needs to be charged when the empty battery icon appears.



Talk and Standby Times

With average use, your handset battery provides approximately 5 hours of talk time and approximately 7 days of standby time. When your handsets are not being used and are left off of their charging cradles, the battery will gradually discharge. You can achieve optimum battery life and performance by returning the handset to the charging cradle after each use. If the handset is left off of the charging cradle, the actual talk time duration will be reduced relative to the amount of time the handset is off of the charging cradle.

Troubleshooting

Resetting the Handset

You may need to reset your handset in the following instances:

- You lose a handset and purchase a new one. When you try and register to your existing base you get registration failure.
- You are unable to register any handsets to the base.
- You had a base which needed to be exchanged by the manufacturer. When you register your existing handsets to the base, the handsets say #3 and #4, but you only have 2 handsets.
- When you are instructed to by the one of the manufacturer's call center representatives.

To reset, do the following:

- 1) Press and hold **[*]** and **[#]** for more than 5 seconds. Select DEREGISTER HS. Press the **OK** soft key.
- 2) WHICH HANDSET? appears. Scroll down to the handset you want to de-register and press the **OK** soft key.
- 3) DEREGISTER HS appears. Select YES, and press the **OK** soft key.
- 4) ARE YOU SURE? appears. Select YES, and press the **OK** soft key. You will hear a confirmation tone. The handset will clear its registration information from the base.
- 5) Press **[*]**.
- 6) Press the **MENU** soft key. Select DEREGISTRATION. Press the **OK** soft key.
- 7) ARE YOU SURE? appears. Select YES, and press the **OK** soft key. You will hear a confirmation tone. The handset will clear the its base information.

To re-register the handset to the base (see page 28).

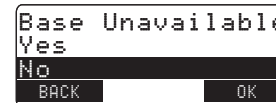
If the handset cannot contact the base, it will display OUT OF RANGE. Make sure the handset is in range of the base and the base is connected to power.

Note: It is also possible to reset the handset back to its original factory settings. All changes including Caller ID information will be erased. For more information on resetting the handset back to factory settings and when you need to do this, see www.uniden.com.au (for Australian Model) or www.uniden.co.nz (for New Zealand Model).

Resetting the Handset without the Base

If your original base is not available for some reason (for example, it is lost or somehow incapacitated), you can still reset the handset and use it with another base.

- 1) Press and hold **[*]** and **[#]** for more than 5 seconds.
- 2) Move the cursor to select the **BASE UNAVAILABLE** and then press the **OK** soft key. **BASE UNAVAILABLE** appears.
- 3) Move the cursor to select **YES**, and then press the **OK** soft key. **ARE YOU SURE?** appears.
- 4) Move the cursor to select **YES**, and then press the **OK** soft key. You will hear a confirmation tone. The handset will delete its own base information without trying to contact the base. When the base information is deleted, the handset displays **MODELS VARY! PLACE HANDSET ON THE BASE FOR REGISTRATION OR REFER TO OWNER'S MANUAL**. Register the handset to the new base (see page 28).



Changing the Digital Security Code

The digital security code is an identification code used to connect the handset and the base. Your unit ships from the manufacturer with a preset security code. Resetting this code is not normally necessary. In the rare situation that you suspect another cordless telephone is using the same security code or if you are instructed to change this code by a manufacturer's Call Center Representative, you can change the code by:

1. Perform "Resetting the Handset" for all of your handsets.
2. Re-register each handset by following the steps on page 28.

Traveling Out of Range

During a call, if you move your handset too far away from your base, noise may increase. If you pass the range limits of the base, you will hear a beep and see **OUT OF RANGE** on the display, and then the handset returns to standby. You may return to the call if you move your handset within the range limits of the base and press **[[/flash]** or **[*]]** within 30 seconds.

Common Issues

If your phone is not performing to your expectations, please try these simple steps first. If these steps do not solve your problem, please visit Uniden's customer support page at www.uniden.com.au (Australian model) or www.uniden.co.nz (New Zealand model).

Symptom	Suggestion
The charge light won't illuminate when the handset is placed in the cradle.	<ul style="list-style-type: none">• Make sure the AC adapter is plugged into the base or the charger and wall outlet.• Make sure the handset is properly seated in the cradle.• Make sure the charging contacts on the handset are clean.
The audio sounds weak.	<ul style="list-style-type: none">• Move the handset and/or base away from metal objects or appliances and try again.• Make sure that you are not too far from the base.
Can't make or receive calls.	<ul style="list-style-type: none">• Make sure that you are not too far from the base.• Make sure the line is not in use. If an outside call is already using a line, you cannot use that line to make another outside call.• Check both ends of the base telephone line cord.• Make sure the AC adapter is plugged into the base and wall outlet.• Disconnect the AC adapter and reconnect.• Change the Digital Security Code (see page 62).
The handset doesn't ring or receive a page.	<ul style="list-style-type: none">• Make sure that you are not too far from the base.• Charge the battery in the handset for at least 15-20 hours by placing the handset on the charging cradle.• Change the Digital Security Code (see page 62).

Symptom	Suggestion
Severe noise interference.	<ul style="list-style-type: none"> • Keep the handset away from microwave ovens, computers, remote control toys, wireless microphones, alarm systems, intercoms, room monitors, fluorescent lights, and electrical appliances. • Move to another location or turn off the source of interference.
The Caller ID does not display.	<ul style="list-style-type: none"> • The call was placed through a switchboard. • Call your telephone provider to verify your Caller ID service is current. There may be a problem with your Caller ID service.
You cannot register the handset at the base.	<ul style="list-style-type: none"> • Charge the battery pack in the handset for 15-20 hours. • Change the Digital Security Code (see page 62). • Make sure you have not stored 10 handsets already.
The handset doesn't communicate with other handsets.	<ul style="list-style-type: none"> • Change the Digital Security Code (see page 62). • Make sure that you have registered all handsets.
An extra handset can't join the conversation.	<ul style="list-style-type: none"> • Make sure there are not 4 handsets already using the conference feature. • Make sure that another handset is not in privacy mode.
The Room Monitor feature does not work.	<ul style="list-style-type: none"> • Make sure to place the handset(s) within range of the base. • Make sure that Room Monitor feature is turned on.

Liquid Damage

Moisture and liquid can damage your cordless phone. Follow the suggestions below if your phone gets wet:

Exterior

If the handset or base is exposed to moisture or liquid, but only the exterior plastic housing is affected, wipe off the liquid, and use as normal.

Interior

If moisture or liquid has entered the plastic housing (i.e. liquid can be heard in the phone or liquid has entered the handset battery compartment or vent openings on the base):

Handset:

1. Remove the battery cover and leave it off for ventilation.
2. Disconnect the battery pack. Leave the battery cover off and the battery pack disconnected for at least 3 days.
3. Once the handset is completely dry, reconnect the battery pack and the battery cover.
4. Recharge the handset's battery pack for 15 to 20 hours before using.

IMPORTANT: You must unplug the telephone line while recharging the battery packs to avoid charge interruption.

Base:

1. Disconnect the AC adapter from the base, cutting off electrical power.
2. Disconnect the telephone cord from the base.
3. Let dry for at least 3 days.

CAUTION: DO NOT use a microwave oven to speed up the drying process. This will cause permanent damage to the handset, base and the microwave oven. After following these steps, if your cordless telephone does not work, please visit Uniden's customer support page at www.uniden.com.au (Australian model) or www.uniden.co.nz (New Zealand model).

Precautions!

Before you read anything else, please observe the following:

Warning!

Uniden America Corporation DOES NOT represent this unit to be waterproof. To reduce the risk of fire, electrical shock, or damage to the unit, DO NOT expose this unit to rain or moisture.

Rechargeable Nickel-Metal-Hydride Battery Warning

- This equipment contains a rechargeable Nickel-Metal-Hydride battery.
- The rechargeable batteries contained in this equipment may explode if disposed of in a fire.
- Nickel is a chemical known to state of California to cause cancer.
- Do not short-circuit the battery.
- Do not charge the rechargeable battery used in this equipment in any charger other than the one designed to charge this battery as specified in the owner's manual. Using another charger may damage the battery or cause the battery to explode.

Rechargeable Batteries Must Be Recycled or Disposed of Properly.



The exclamation point within an equilateral triangle is intended to alert the user to the presence of important operating and maintenance (servicing) instructions in the literature accompanying the appliance.

Uniden works to reduce lead content in our PVC coated cords in our products and accessories.

Important Safety Instructions

When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury to persons, including the following:

1. Do not use this product near water, for example, near a bath tub, wash bowl, kitchen sink or laundry tub, in a wet basement or near a swimming pool.
2. Avoid using a telephone (other than a cordless type) during an electrical storm. There may be a remote risk of electric shock from lightning.
3. Do not use the telephone to report a gas leak in the vicinity of the leak.
4. Use only the power cord and batteries indicated in this manual. Do not dispose of batteries in a fire. They may explode. Check with local authorities for possible battery disposal instructions.
5. Do not disassemble any component of this product.

SAVE THESE INSTRUCTIONS

CAUTION

Risk of explosion if battery is replaced by an incorrect type. Dispose of used batteries according to the instructions. Do not open or mutilate the battery, and disconnect the battery before shipping this product.

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One Year Limited Warranty

UNIDEN DSS7960+1 Cordless Phone

Important: Evidence of original purchase is required for warranty service.

Warrantor: Uniden Australia Pty Limited A.B.N. 58 001 865 498
Uniden New Zealand Limited **Warranty is only valid in the original country of purchase.**

ELEMENT OF WARRANTY: Uniden warrants to the original retail owner for the duration of this warranty, its DSS7960+1 (herein after referred to as the Product), to be free from defects in materials and craftsmanship with only the limitations or exclusions set out below.

WARRANTY DURATION: This warranty to the original retail owner only, shall terminate and be of no further effect ONE (1) year after the date of original retail sale. This warranty will be deemed invalid if the product is;

- (A) Damaged or not maintained as reasonable and necessary,
- (B) Modified, altered or used as part of any conversion kits, subassemblies, or any configurations not sold by Uniden,
- (C) Improperly installed,
- (D) Repaired by someone other than an authorized Uniden repair Agent for a defect or malfunction covered by this warranty,
- (E) Used in conjunction with any equipment or parts or as part of a system not manufactured by Uniden, or
- (F) Where the Serial Number label of the product has been removed or damaged beyond recognition.

Warranty only valid in the country of original retail/sale.

PARTS COVERED: This warranty covers for one (1) year, the Product and included accessories.

STATEMENT OF REMEDY: In the event that the product does not conform to this warranty at any time while this warranty is in effect, the warrantor at its discretion, will repair the defect or replace the product and return it to you without charge for parts or service.

This warrant does not cover or provide for the reimbursement or payment of incidental or consequential damages. This EXPRESS WARRANTY is in addition to and does not in any way affect your rights under the TRADE PRACTICES ACT 1974 (Cth) (Australia) or the CONSUMER GUARANTEES ACT (New Zealand).

PROCEDURE FOR OBTAINING PERFORMANCE OR WARRANTY: In the event that the product does not conform to this warranty, the Product should be shipped or delivered, freight pre-paid, with evidence of original purchase (eg. a copy of the sales docket), to the warrantor at:

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